NZACU
New Zealand Association of Credit Unions

NZACU Services

We support our Member credit unions and building societies in many ways:

Key Business Services:

- FACTS Computer Bureau - 24/7 real time bureau and core banking software platform with a full suite of savings and loans products. Functionality includes card processing, internet, telephone and text banking
- AccessDebit MasterCard® - a Debit MasterCard card that can be used on-line, at ATM and EFTPOS terminals throughout New Zealand and at over 34 million locations overseas wherever MasterCard is accepted.
- Accesscard - debit card which can be used at all ATM and EFTPOS terminals throughout New Zealand and overseas where the MAESTRO logo is displayed
- Accesscash - nationwide network of more than 92 ATMs
- Bilateral agreements in place with all mainstream banks
- Full service bank accounts to members via an interface to the clearing system
- Local help desk support
- Central Banking - central treasury system for managing liquidity
- Credit Union Insurance - range of insurance products such as funeral, loan protection and motor vehicle insurance

Key Member Services:

- Guidance on legislative changes
- Learning and development courses for credit union and building society directors, managers and staff
- Strategic planning assistance
- Governance guidance
- Management systems and accounting procedures
- Financial and operational performance monitoring
- Best practice guidelines and benchmarking
- Advocacy in lobbying with government regulators
- Marketing guidance and assistance with growth strategies
- Public affairs, public relations and communications
- Networking opportunities for credit unions and building societies
- Development of websites hosted by the Association Liaison with World Council of Credit Unions on international events and other affiliated organisations where appropriate

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